Appendix 4

Progress with Committee Resolutions

| Date of | Item number and | Resolution | Progress |
|---------|-----------------------|---|--------------------------|
| Meeting | title | | |
| 25 | 5. CORPORATE | RESOLVED subject to the above observations and having | Lead Member and officers |
| Novemb | PLAN UPDATE, | considered the report and any further actions required to respond | informed of the |
| er 2021 | QUARTER 2 2021 | to any performance related issues highlighted within the report, to | Committee's comments |
| | TO 2022 | receive and confirm the content of the report. | and recommendation |
| | 6. CORPORATE | RESOLVED having considered the amendments to the | Lead Member and officers |
| | RISK REGISTER | Corporate Risk Register (appendix 1), including the status of each | advised of the |
| | REVIEW, | risk against the Authority's Risk Appetite Statement (appendix 2) | Committee's observations |
| | SEPTEMBER 2021 | and the assurances provided during the discussion, to receive the | and recommendation |
| | | Corporate Risk Register review of September 2021. | |
| | 7. C360 | RESOLVED subject to the above observations and the areas | Lead Member and officers |
| | CUSTOMER | identified for improvement and strengthening to receive the report | informed of the |
| | RELATIONSHIP | on the C360 CRM System's implementation and performance. | Committee's comments |
| | MANAGEMENT | | and recommendation |
| | (CRM) SYSTEM | | |
| | UPDATE | | |
| | 8. SUSTAINABLE | RESOLVED: | Lead Member and officers |
| | TRANSPORT PLAN | (i) Subject to the above comments and observations on the | advised of the |
| | | contents of the draft Sustainable Transport Plan to support | Committee's observations |
| | | the aims and objectives of the delivery of the Sustainable | and recommendations |
| | | Transport Plan; and | |
| | | (ii) In supporting the Plan confirms that it has read, understood | |
| | | and taken account of the Well-being Impact Assessment in | |
| | | Appendix A as part of its consideration | |